



22<sup>nd</sup> May 2023

### **Cancellation Policy**

Please read the following Terms & Conditions carefully. Note that the following is at the discretion of Ride Egypt and rates/itineraries are subject to change.

**Important:** Please ensure that you are familiar with our riding policy. We reserve the right to prevent any client from riding if we feel they do not fulfil the minimum competence level as indicated.

#### **Payment**

Booking Confirmation – your deposit will be required to secure a booking and full payment is then required no later than 21 days prior to arrival or the booking will be deemed as cancelled.

Payment is full can also be made at the point of booking to suit

#### **Travel restrictions**

Should you be unable to travel due to specific travel restrictions at the time of your travel date, then the holiday will be rescheduled at an agreed date, within 12 months of your original holiday date. There will be no penalty charges, but a surcharge might apply in cases where there is an uplift in prices or change in season or year.

#### **Cancellations/ Refunds**

If you arrive late or depart prior to its completion, no refunds can be made.

Should you fail to join the riding holiday for any other reason than travel restrictions and have not made Ride Egypt aware within 30 days of your travel date, you must refer to and claim via your comprehensive travel insurance.

In the case where you are unable to travel and have made Ride Egypt aware giving a minimum of 30 days notice prior to your travel date, you are entitled to a gift voucher/credit for Riding holidays with Ride Egypt, for the full value of the amount paid.

This credit/voucher is valid for 12 months.

**Thank you for choosing Ride Egypt**